

Ben Graham centre's 2015 value investing conference

Eurobank

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Macroeconomic update

Eurobank

Adjustment program achievements & socioeconomic costs

Notable progress in correcting macro imbalances

- Twin deficits nearly eliminated
- Price competitiveness restored (Unit Labor Costs in Real Effective Exchange Rates back to pre-Euro entry levels)
- Average maturity of Greek public debt extended significantly (c. 16.5 years currently vs. 6.3 years in 2011)
- Effective interest rate on debt stock currently below 3 percent, among the lowest in the euro area
- Real GDP up 0.7% in 2014 following 25ppts contraction in prior 6 years

But, fiscal adjustment heavily frontloaded and progress on structural reforms broadly uneven

- Adjustment in consumer prices has seriously lagged behind adjustment in wages, putting additional pressure on incomes
- Current account adjustment mainly driven by imports compression
- Goods exports performance improving lately, but not yet in line with huge adjustment in relative Unit Labor Costs
- Unemployment still at very high levels, despite last year's 2ppts improvement (26% in December)
- Problem exacerbated by weak social net e.g. limited jobless benefits and health care to long-term unemployed

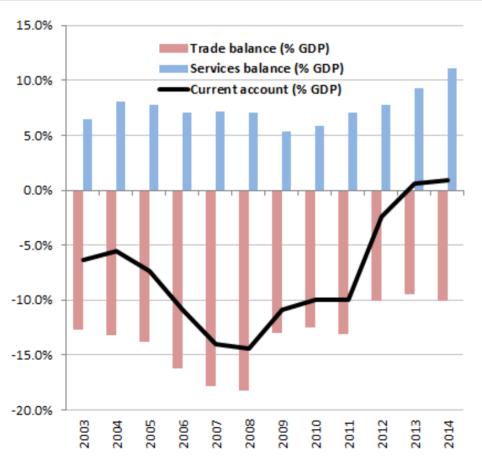


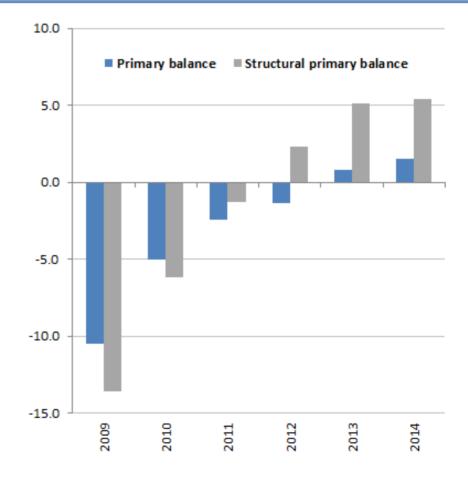


- Positive current account (CA) balances in 2013 & 2014 for the first time on record (since 1952)
- CA adjustment mainly due to sharply lower imports and, to a lesser extent, higher services exports (tourism)
- Fiscal adjustment in last 5 years unprecedented by historical standards
- Structural primary balance improved by more than 19ppts-of-GDP since 2009
- Greece's cyclically adjusted primary balance was the highest in the euro area in 2014

Balance of Payments components (% of GDP)

General government primary balance (% of GDP)







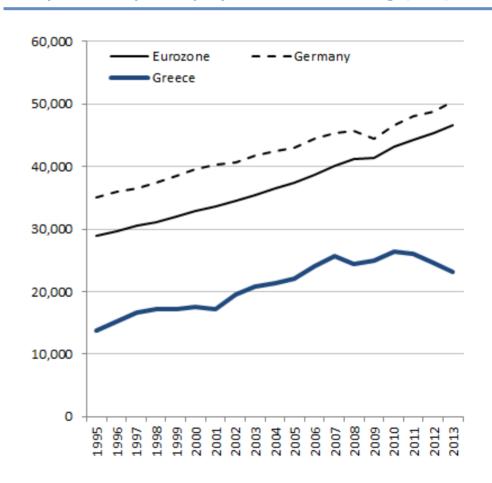


- Wage deflation has restored Greece's price competitiveness to pre EUR adoption levels
- Earlier cumulative appreciation in Unit labor costs-based real effective exchange rate (REER) already eliminated
- Greece's average compensation per employee now sharply lower than the euro area average
- Next big challenge is the restoration of non-price competitiveness through a renewed emphasis on structural reforms

Greece's REER (cumulative Y-o-Y, growth)

20.0% based on relative inflation rates based on relative ULCs 15.0% 10.0% 5.0% 0.0% -5.0%2010 2003 2005 2006 2008 2009 2012 2004 2007

Compensation per employee in manufacturing (EUR)



Source: AMECO. Eurobank Economic Research



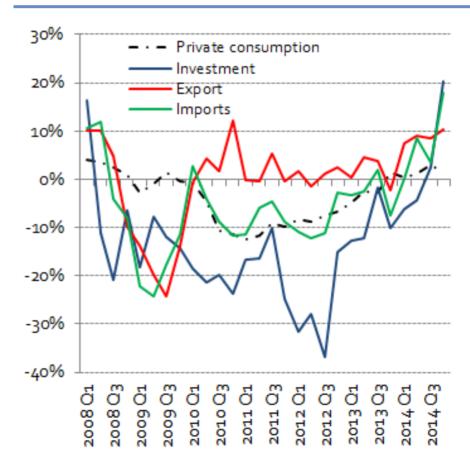
Notable improvement in domestic economic activity in 2014

- Real GDP up 0.7% in 2014, with strong gains recorded in most expenditure-side components
- Positive private consumption growth following 5 consecutive years of steep declines
- Notable improvement of investment activity in 2H 2014 (+11.3% Y-o-Y), mostly reflecting strong gains in investment spending on tools, machinery and transportation equipment

Real GDP & components (Y-o-Y, %)

2013	2014
-4.0%	0.7%
-2.2%	1.4%
-5.1%	-0.8%
-9.5%	3.0%
1.5%	8.8%
2.2%	5.2%
0.8%	12.7%
-2.9%	7.4%
-0.9%	8.4%
-10.6%	3.1%
	-4.0% -2.2% -5.1% -9.5% 1.5% 2.2% 0.8% -2.9%

GDP components (Y-o-Y, %)



Source: EL.STAT. Eurobank Economic Research



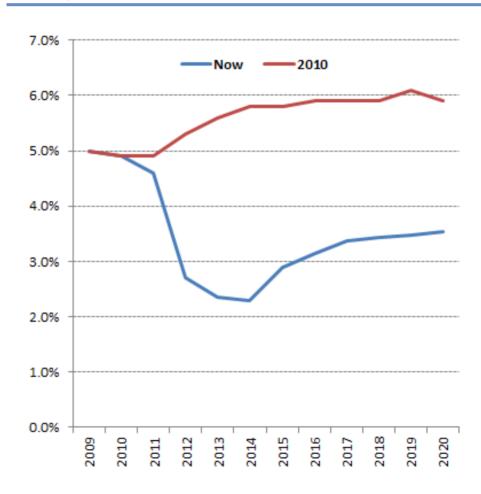
Serviceability of Greek public debt improved considerably

- Serviceability of Greek public debt has improved considerably following the 2012 debt restructuring (PSI) & debt buyback as well as the relief package decided at the Nov. 2012 Eurogroup
- Rise in debt ratio since 2009 (by 48ppts-of-GDP) entirely due to the economic recession
- Snow ball effect to start automatically reducing the debt ratio once nominal GDP growth rises above 2.5 percent

Annual change in debt ratio & snow ball (ppts-of-GDP)

30 ■ Snow ball effect 25 ■ Change in gross public debt 20 15 10 5 -5 -10 -15 -20 2015(f) 2010 2011

Average IR on debt (before & after 2012 debt relief)



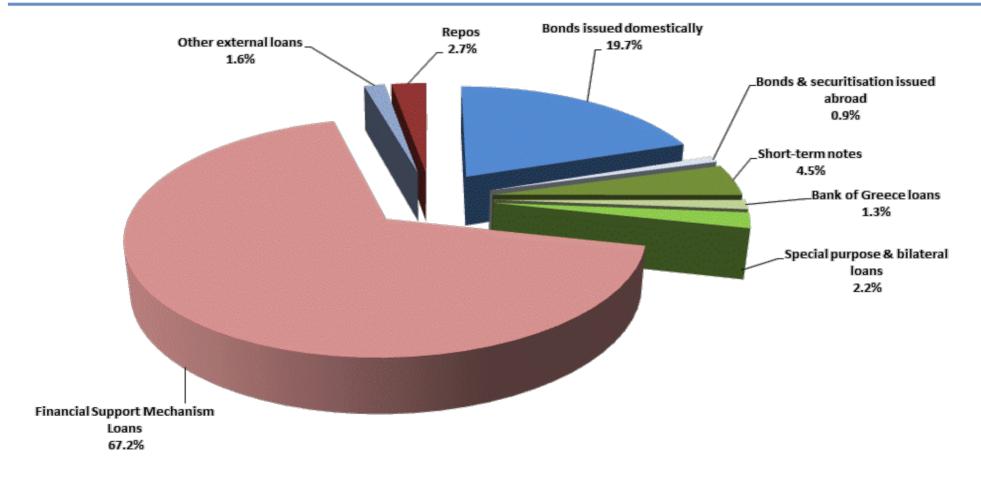
Source: IMF(2010, 2014), Eurobank Economic Research

Nearly 70% of Greek public debt held by official sector; average debt maturity more than double compared to euro area average



- Average maturity of Central Government debt c. 16.5 years in end-December 2014, vs. euro area average of c. 6 years
- Average effective interest rate expected to remain amongst the lowest in the euro area in 2015-2020, at c. 3.3%

Structure of Greek public debt, as of December 2014





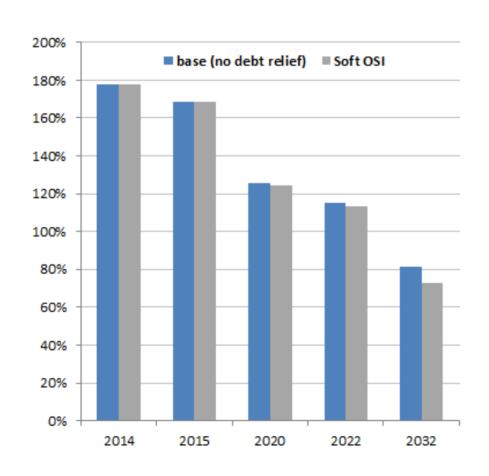
Estimated impact of new OSI on government cash flow & public debt

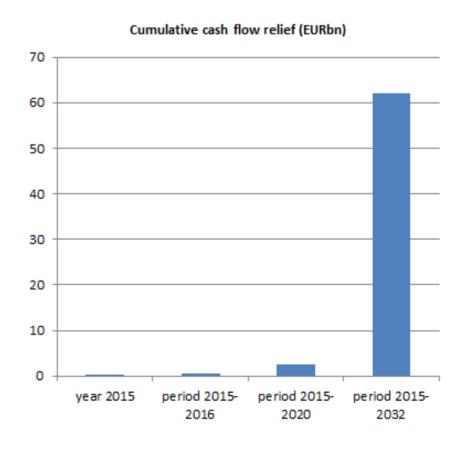
Assumed OSI structure

- 20-year maturity extension of GLF and EFSF loans
- Fixed interest rate of 0.25%
- New 10-year deferral of all payments on EU loans (GLF and EFSF)

Soft OSI impact on the public debt ratio (% of GDP)

Soft OSI impact on the public borrowing requirement





Source: IMF (2014), Eurobank Economic Research

Positive economic growth still expected in 2015, but lower than that forecasted initially



- Final agreement with European partners and the Institutions should allow resumption of official-sector financing and stronger GDP growth driven by stabilization of domestic demand and higher services exports
- Positive carry-over from last year's GDP dynamics (c. 0.15ppts)

Greece: key macroeconomic forecasts

	Realizations		Foreca	sts
	2013	2014	2015(f)	2016(f)
Real GDP (%, YoY)	-4.0	0.7	1.5-2.0	2.0-3.0
	Forecasts below assum	ne real GDP of 2.0% in 2015 & 3	3.0% in 2016	
Unemployment rate p.a. (%)	27.5	26.6	25.5	23.0
ULCs whole economy (%, YoY)	-7.0	-1.9	0.0	1.8
GDP deflator (% YoY)	-2.3	-2.2	-0.5	0.5
Harmonized CPI (%, YoY)	-0.9	-1.4	-0.6	0.5
C/A balance BoP definition (% GDP)	0.6	0.9	0.0	-1.0
Primary fiscal balance (% GDP) program definition	1.2	0.6	1.5	2.0
Gross public debt (% GDP)	175.0	178	172	166.0

Source: EL.STAT., Eurobank Economic Research

Short-term risks



State financing

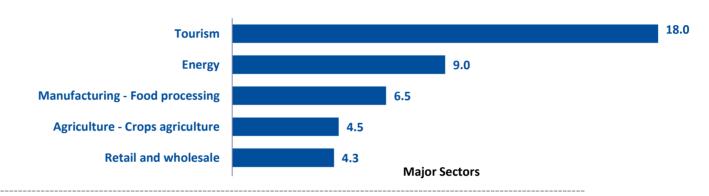
- Sizeable funding needs & limited domestic sources of financing in 2015
- Borrowing requirement much more manageable in 2016-2020
- Progress in implementing agreed list of reforms to allow gradual disbursement of €7.2bn loan tranche
- Remaining IMF commitments & ex-HFSF buffer can provide close to €20bn of additional financing

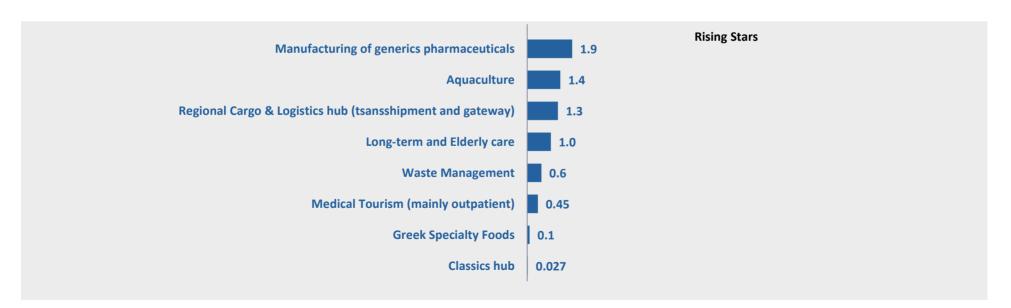
Fiscal

- Shortfall in State budget revenue in 2014 (€3.9bn) and in Dec 2014-Jan 2015 (€2.2bn)
- Under-execution of primary expenditure target provides some offset
- 2014 primary surplus target of 1.5%-of-GDP at risk; we now expect realized surplus no higher than 1%-of-GDP
- 2015 fiscal gap has likely increased; but program target for the primary surplus likely to be adjusted downwards



Additional annual GVA (in EURbn) over 10-year horizon





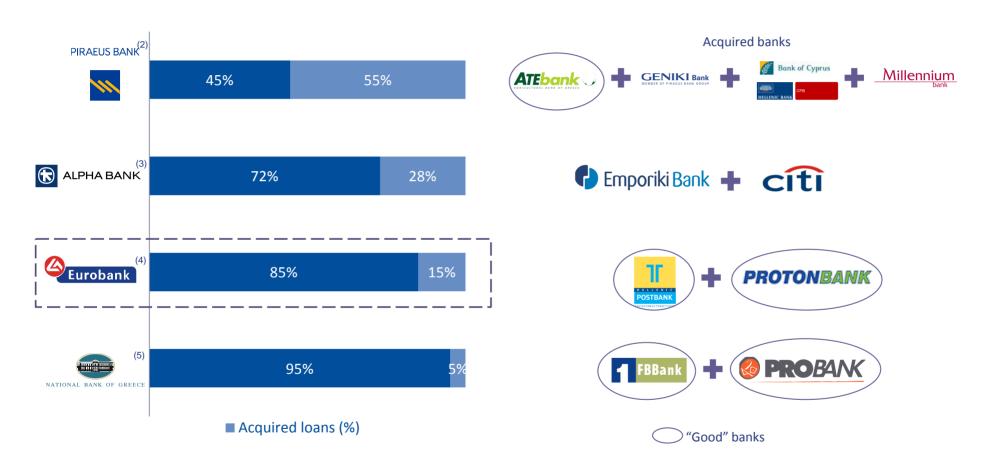


Greek banking system

Consolidation in the Greek banking sector



Acquisitions as %(1) of customer loans



- (1) Estimated based on customer loans of acquired businesses at time of acquisition
- (2) Includes "good" ATEbank, Geniki Bank., Greek operations of Cypriot banks and Millennium Bank Greece; based on net customer loans
- (3) Includes Emporiki Bank and Citi Bank; based on net customer loans
- (4) Includes TT and New Proton Bank; based on net customer loans
- (5) Includes FBB and Probank; based on gross customer loans

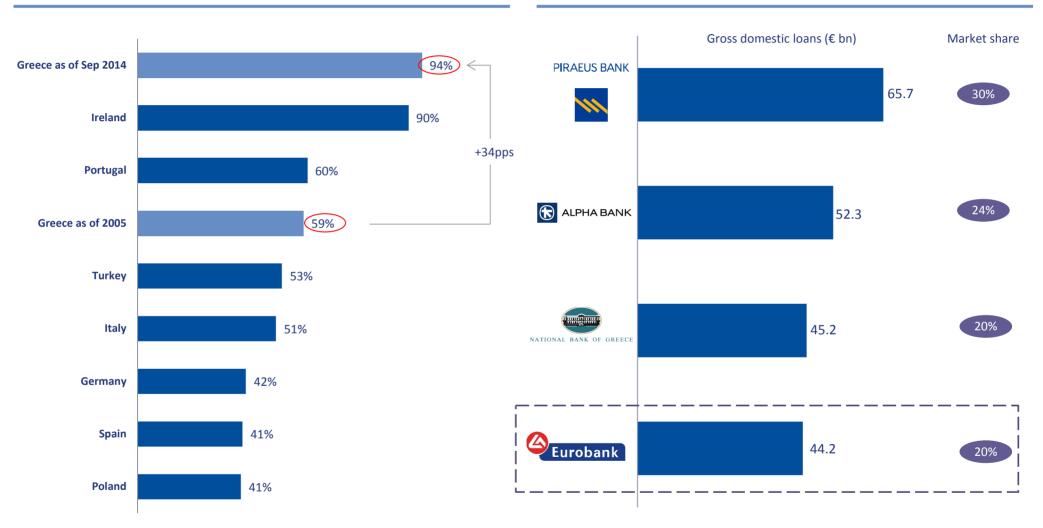
Source: Company information

Greek banking sector concentration



Market share of top four banks(1)

Gross loans market share (Greece only)



^{1.} Market share by total assets as of 2012 year end, except market share for Greece which is based on gross customer loans as of Sep 2014 Source: Bank of Greece, Company information, Bankscope, European Central Bank data



4Q14 results



Highlights

- 1 Core PPI (pre-provision income) up 9.8% q-o-q
 - Net interest income up by 4.1% q-o-q driven by lower deposit cost
 - Commission income up by 11.4% q-o-q on higher activity
 - Operating expenses down by 10.1% y-o-y on a comparable basis
- 2 Accelerated provisioning continued in 4Q14 bringing coverage ratio to 56.3%
 - 90dpd formation maintained at 3Q14 low levels
 - Coverage ratio up by 270bps g-o-g and 640bps y-o-y
 - Stock of provisions at end 2014 fully aligned with Comprehensive Assessment (CA) projections
 - Balance sheet clean-up with goodwill impairment and other nonrecurring items of €218m
- 3 Liquidity and Capital
 - Deposits down by €1.8bn q-o-q, loans / deposits ratio at 103.1%
 - Liquidity deteriorated further in first two months of 2015, but stabilised thereafter
 - Phased in Common Equity Tier 1 (CET1) ratio at 15.2%
 - Fully loaded Basel III CET1 ratio at 13.0% including preference shares
- 4 Reversal of deleveraging in 4Q14
 - Gross loans (pre write-offs) up by €164m q-o-q driven by corporate loans

Key financials

€m	4Q14	3Q14
Net interest income	394.0	378.6
Commission income	79.0	70.9
Other Income	(9.4)	25.3
Operating income	463.6	474.8
Operating expenses	(262.4)	(257.7)
Core Pre-Provision Income	210.6	191.8
Pre-provision income	201.2	217.1
Loan loss provisions	(741.7)	(588.4)
Other impairments	(103.3)	(39.5)
Discontinued operations	(5.8)	0.4
Non-recurring items	(125.2)	166.7
Net income	(523.7)	(186.6)

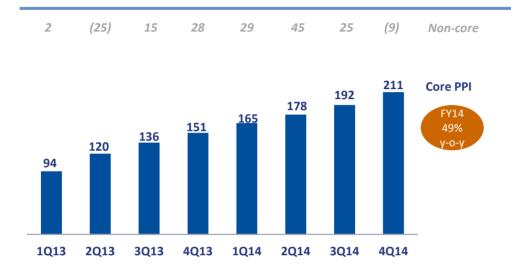
Ratios (%)	4Q14	3Q14
Net interest margin	2.11	2.04
Cost / income	56.6	54.3
Cost of risk	7.00	5.47
90dpd	33.4	33.0
90dpd coverage	56.3	53.6
CET1	15.2	16.1
Loans / Deposits	103.1	99.8

1. Ukraine classified as held for sale effective 1Q14.

Pre-provision income (PPI)



Core and non-core PPI (€ m)



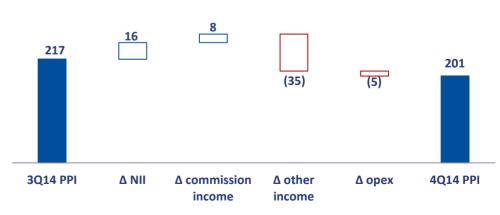
PPI per region (€ m)



Highlights

- Core pre-provision income up by 48.9% y-o-y and 9.8% q-o-q driven by improving deposit cost and better commissions
 - Net interest income increased by 4.1% q-o-q
 - Commission income up by 11.4% q-o-q on higher activity
 - Operating expenses down by 10.1% y-o-y on a comparable basis
- Greece non-core PPI affected negatively by market conditions

Δ PPI (€ m)

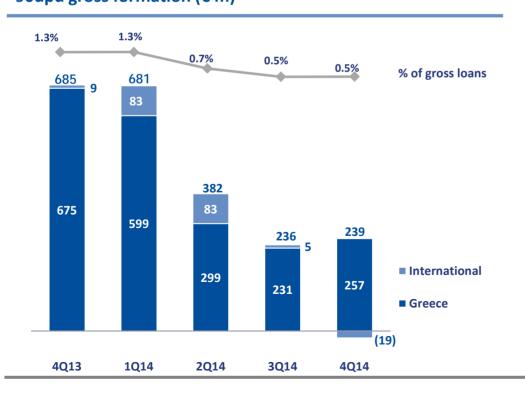






- 90dpd formation maintained at 3Q14 low levels, as higher formation in mortgage and corporate loans is fully offset by improvement in consumer and International
- Accelerating provisioning increases coverage to 56.3%
- Coverage ratio up by 270 basis points q-o-q and 640 basis points y-o-y, post
 €382m FY14 write-offs
- Provisions stock covers 18.8% of gross loans (14.7% in FY13)
- International operations coverage increased to 65.4% from 60.9% in 9M14

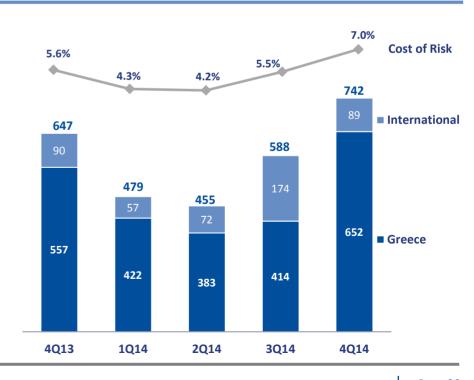
90dpd gross formation (€ m)



90dpd coverage



Loan loss provisions (€ m)



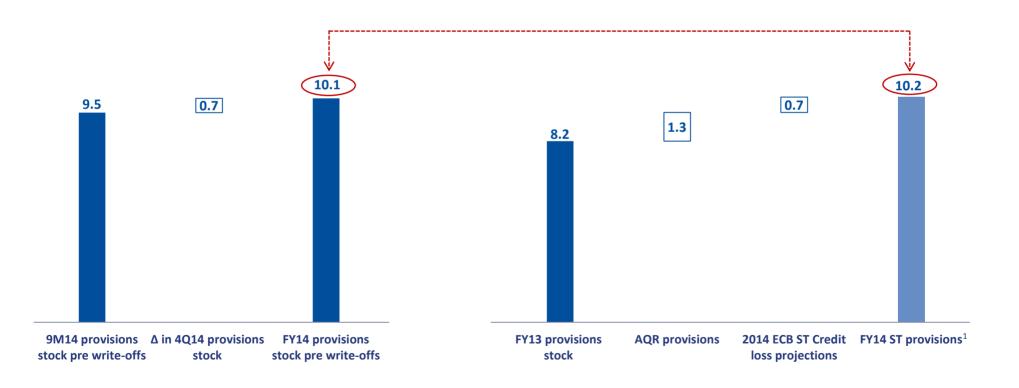
Provisions versus CA projections



 Recalibrated provisioning levels and higher degree of conservatism applied in key risk metrics' assumptions, almost aligning provisions at end 2014 with AQR findings and Stress Test (ST) projections

2014 Provisions stock (€ bn)

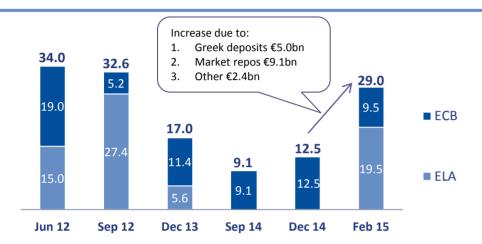
AQR findings and ST projections (€ bn)



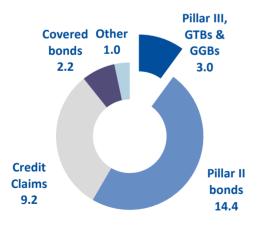
Funding and liquidity



Eurosystem funding (€ bn)

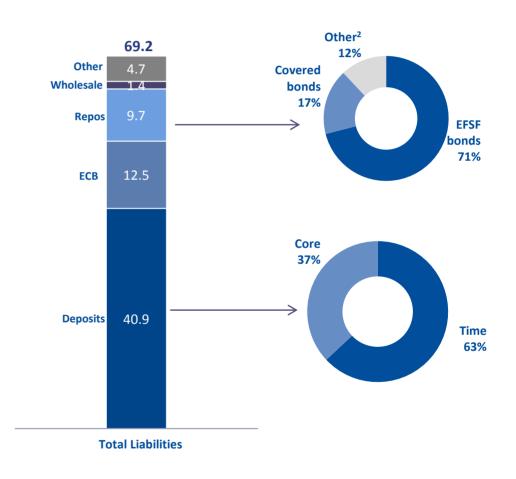


ELA eligible collateral (cash equivalent, € bn)¹



Unencumbered liquidity buffer in Greece €10.8bn International operations liquidity buffer €4.0bn

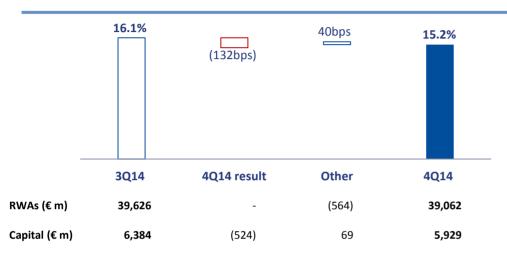
2014 Liabilities breakdown (€ bn)



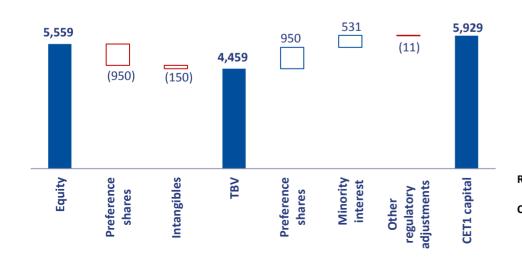
Capital position



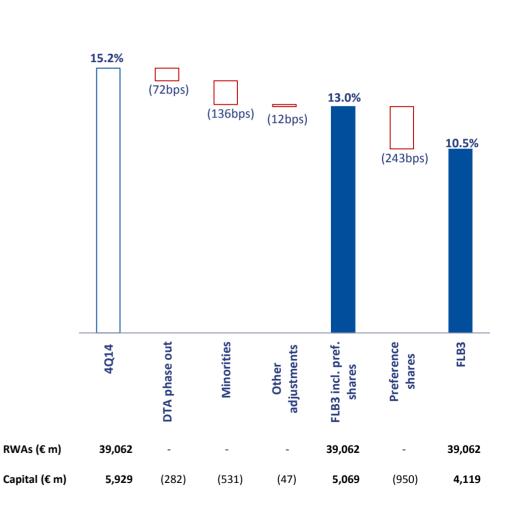
Phased-in CET1 ratio



Equity to CET1 capital bridge (€ m)



Fully loaded Basel III CET1¹ (FLB3)



Summary performance



Balance sheet – key figures

€m	4Q14	3Q14
Gross customer loans	51,881	51,783
Provisions	(9,748)	(9,163)
Net customer loans	42,132	42,620
Customer deposits	40,877	42,698
Eurosystem funding	12,500	9,100
Shareholders' equity	6,304	6,951
Tangible book value	4,459	5,013
Tangible book value / share (€)	0.30	0.34
Risk Weighted Assets	39,062	39,626
Total Assets	75,518	74,264
Ratios (%)	4Q14	3Q14
CET1	15.2	16.1
Loans/Deposits	103.1	99.8
90dpd	33.4	33.0
90dpd coverage	56.3	53.6
Provisions / Gross loans	18.8	17.7
Headcount (#)	17,415	17,527
Branches and distribution network (#)	1,023	1,034

Income statement – key figures

€m	4Q14	3Q14
Net interest income	394.0	378.6
Commission income	79.0	70.9
Operating income	463.6	474.8
Operating expenses	(262.4)	(257.7)
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Net income	(523.7)	(186.6)
Ratios (%)	4Q14	3Q14
Net interest margin	2.11	2.04
Fee income / assets	0.42	0.38
Cost / income	56.6	54.3
Cost of risk	7.00	5.47



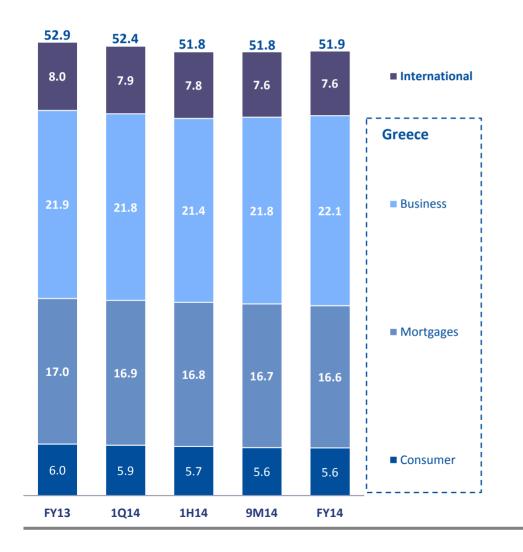
4Q 2014 results review

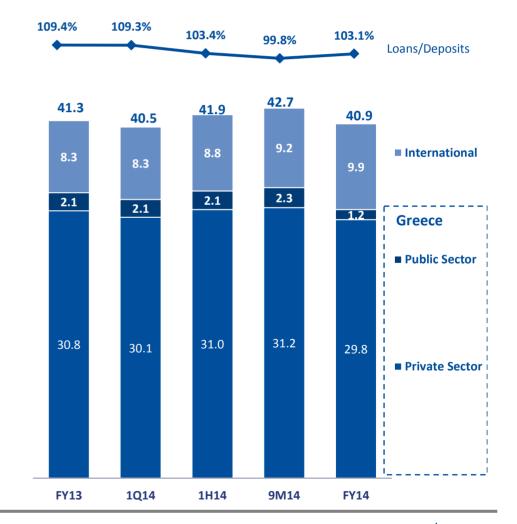
Loans and deposits



Gross loans (€ bn) Deposits (€ bn)

Δ €m before write-offs, bond loans reclassification (540) (392) 164

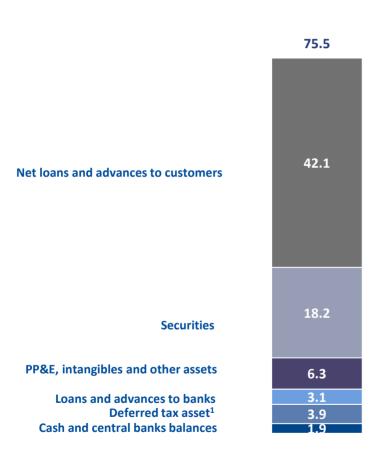




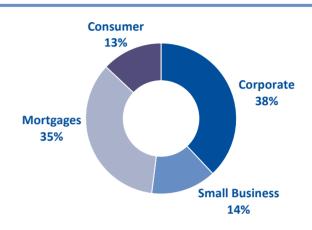
Assets



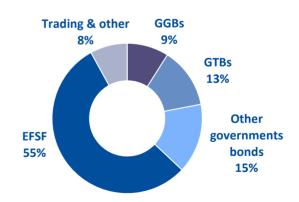
Total assets (€ bn)



Gross Loans



Securities

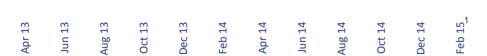


New time deposits spreads and client rates (Greece)



New time deposit spreads (bps)



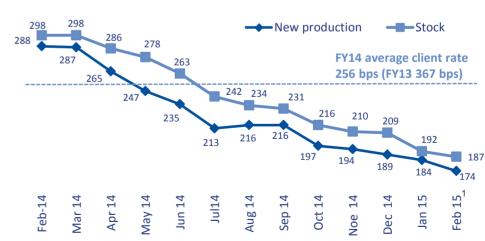


Deposits mix



- Core deposit share in the mix increased by 3 percentage points since 3Q14
- Further improvement has been recorded in 1Q15

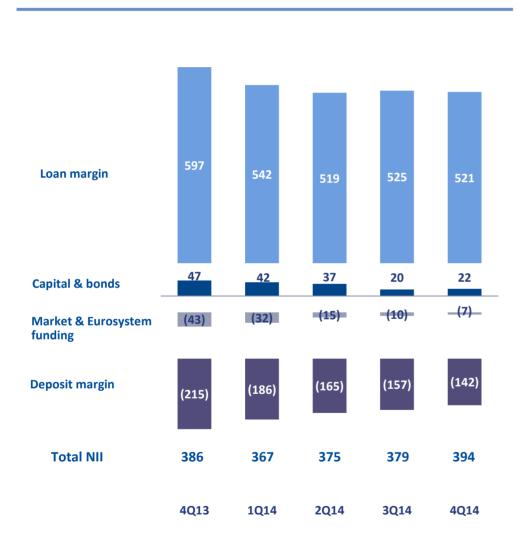
Time deposit client rates (bps)



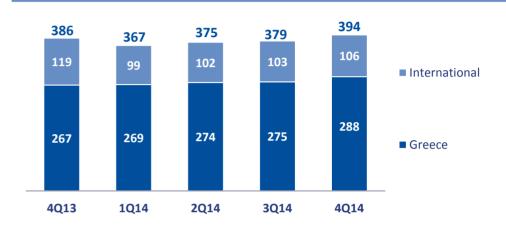
Net interest income



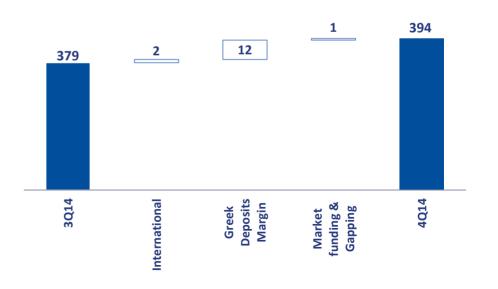




NII per region (€ m)



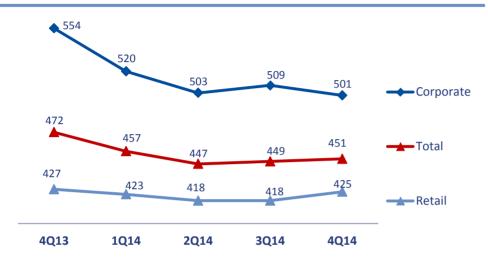
NII evolution q-o-q (€ m)



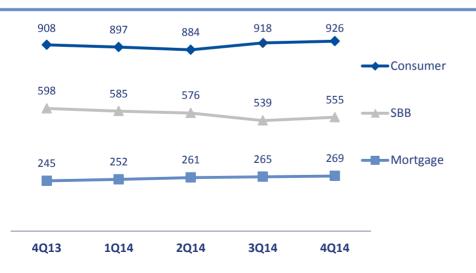
Spreads & net interest margin



Lending spreads (Greece, bps)



Retail lending spreads (Greece, bps)



Deposit spreads (Greece, bps)



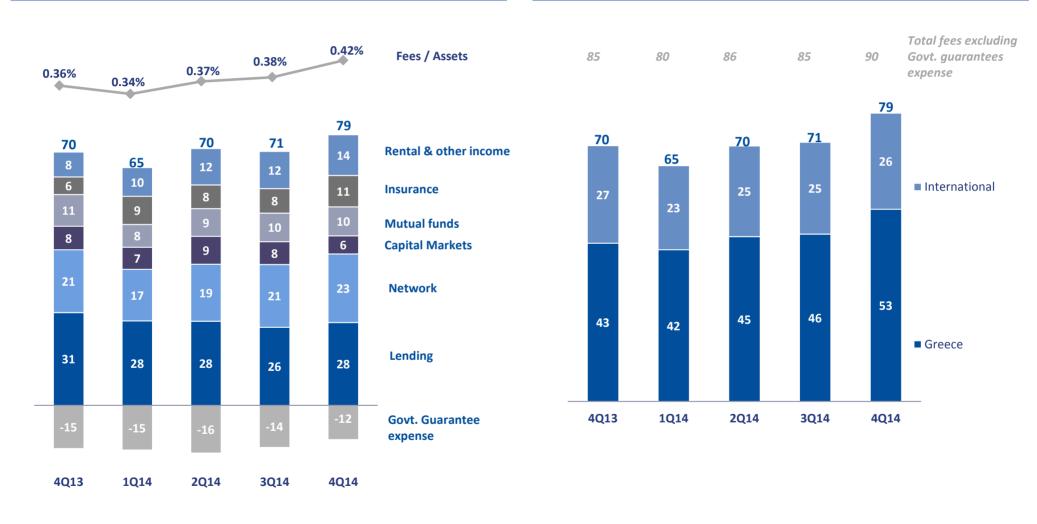
Net interest margin (bps)

	4Q13	1Q14	2Q14	3Q14	4Q14
Greece	163	168	174	178	186
International	382	323	333	334	334
Group	198	193	200	204	211



Commission income breakdown (€ m)

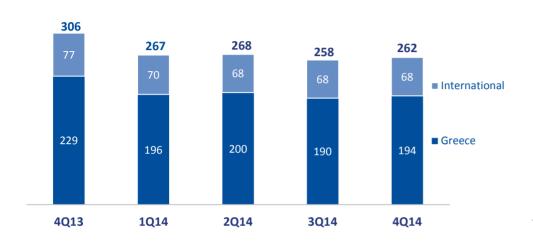
Commission income per region (€ m)



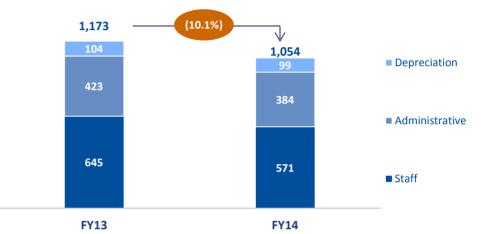
Operating expenses



OpEx per region (€ m)



OpEx breakdown (€ m)¹



Cost-to-income ratio (%)



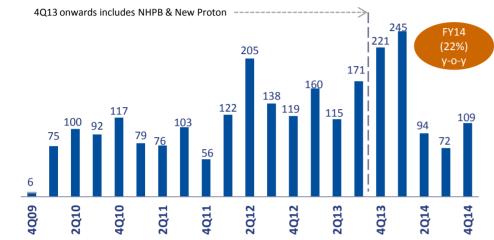
Headcount evolution (#)



90dpd gross formation per segment (Greece)



Mortgages (€ m)



Small business (€ m)



Consumer (€ m)



Corporate (€ m)





Asset quality metrics



90dpd & and coverage per segment

	>90dpd ratio (%)	>90dpd (€ bn)	90dpd Coverage (%)
Consumer	45.2	3.1	79.3
Mortgages	22.5	4.1	36.0
Small Business	50.7	3.7	47.2
Corporate	32.9	6.4	63.5
Total	33.4	17.3	56.3

90dpd & coverage per region

%	4Q13	1Q14	2Q14	3Q14	4Q14
90dpd ratio					
Greece	31.1	32.7	33.6	34.9	35.4
International	19.7	20.8	21.7	21.9	21.5
Group	29.4	30.9	31.8	33.0	33.4
Coverage					
Greece	49.7	50.1	51.0	52.8	55.4
International	52.4	52.2	52.3	60.9	65.4
Group	49.9	50.3	51.1	53.6	56.3

Non Performing Exposures (EBA)

	>90dp d (€ bn)	NPF¹ 0-89dpd (€ bn)	Other Impaired (€ bn)²	Total NPEs (€ bn)		Provisions over NPEs (%)	Provisions and collaterals over NPEs(%)
Consumer	3.1	0.2	0.0	3.3	48.5	75.1	79.3
Mortgages	4.1	0.6	0.1	4.7	25.7	31.2	114.6
Small Business	3.7	0.5	0.1	4.3	58.3	41.0	103.8
Corporate	6.4	0.9	0.8	8.1	41.8	50.1	102.3
Total	17.3	2.1	1.0	20.4	39.3	47.8	101.8

Forborne loans

	Forborne 0-89dpd (€ bn)	Performing Forborne (€ bn)	NPF 0-89dpd (€ bn)
Consumer	0.3	0.1	0.2
Mortgages	2.4	1.9	0.6
Small Business	0.7	0.2	0.5
Corporate	1.4	0.5	0.9
Total	4.8	2.7	2.1

^{1.} Non-performing forborne loans. 2. Loans impaired due to triggers other than the existence of forbearance measures.



International operations

International presence





Total Assets (€ bn)	1.4
Net Loans (€ bn)	0.8
Deposits (€ bn)	0.8
Branches (#)	95



Total Assets (€ bn)	3.0
Net Loans (€ bn)	2.1
Deposits (€ bn)	2.6
Branches (#)	179





Total Assets (€ bn)	1.5
Net Loans (€ bn)	0.4
Deposits (€ bn)	1.2



Total Assets (€ bn)	3.3
Net Loans (€ bn)	2.0
Deposits (€ bn)	1.9
Branches (#)	176



Total Assets (€ bn)	3.9
Net Loans (€ bn)	1.2
Deposits (€ bn)	3.5
Private Banking centers (#)	7

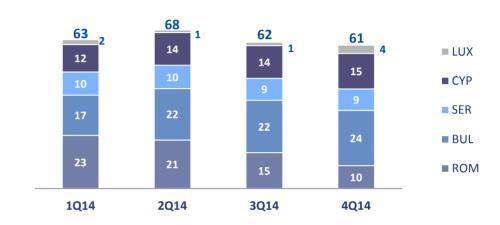
Income statement highlights



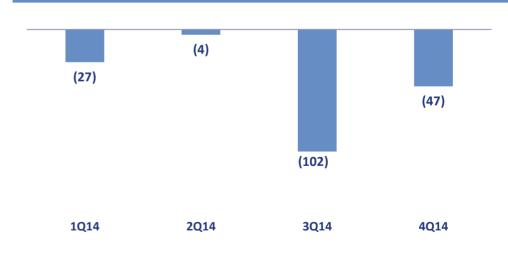
Core PPI (€ m)



Pre Provision Income (€ m)



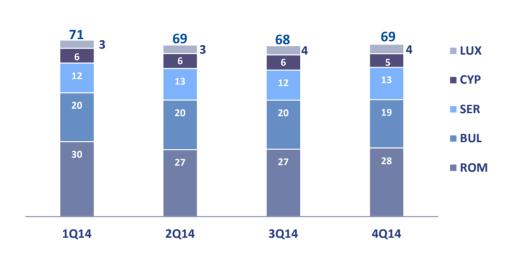
Net income before non-recurring charges (€ m)



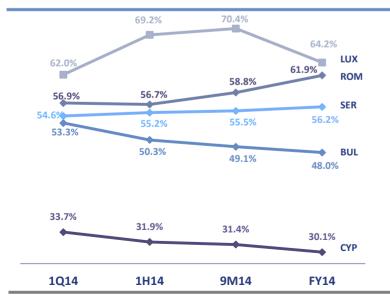
Operating expenses



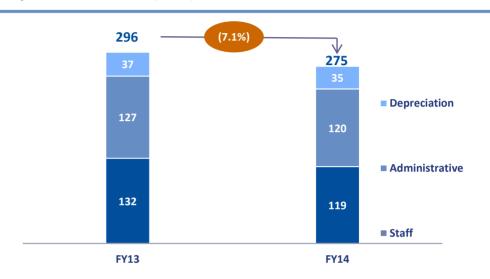
OpEx per Country (€ m)



Cost-to-income ratio (%)



OpEx breakdown (€ m)



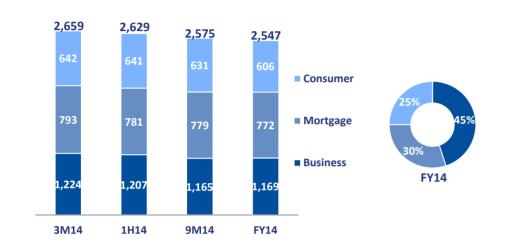
Cost-to-average assets (%)



Gross Loans

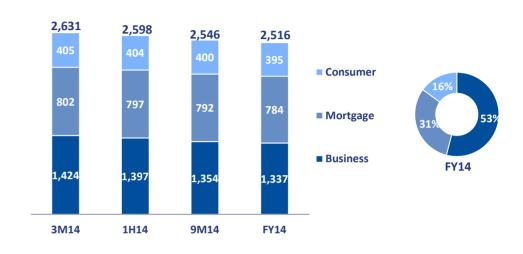


Romania (€ m)

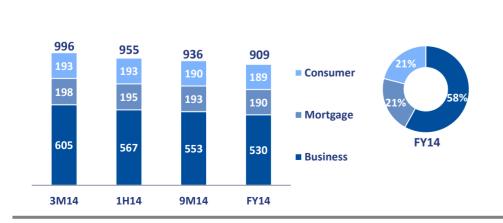


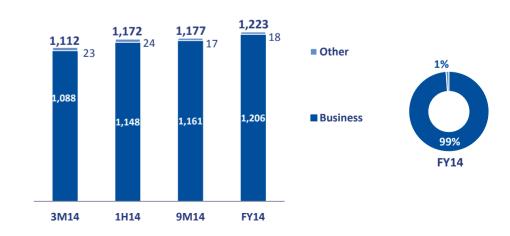
Serbia (€ m)

Bulgaria (€ m)



Cyprus (€ m)





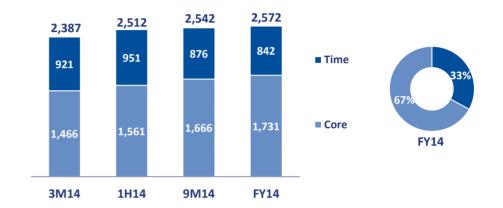
Deposits



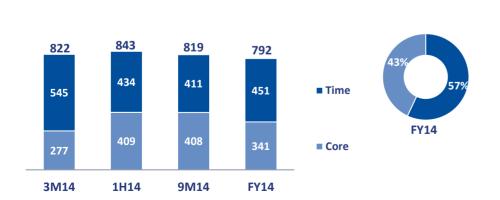
Romania (€ m)

1,898 1,875 1,879 1,804 ■ Time 1,248 1,328 1,303 1,257 FY14 ■ Core 571 631 573 547 3M14 1H14 9M14 **FY14**

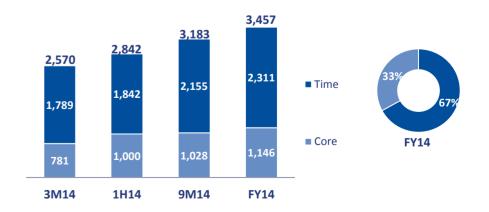
Bulgaria (€ m)



Serbia (€ m)

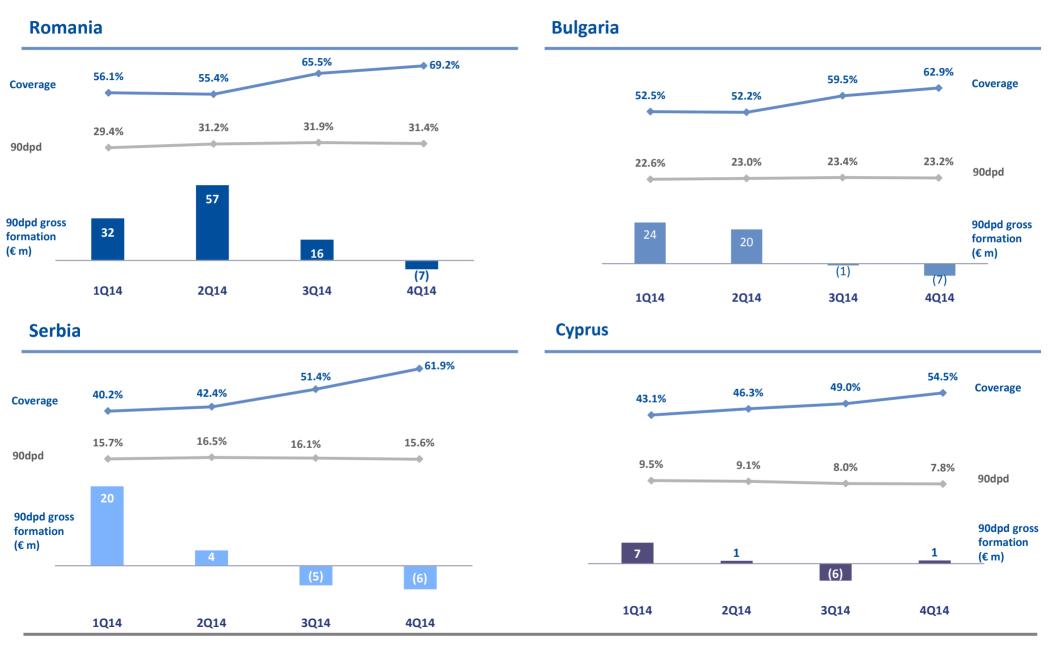


Cyprus (€ m)



Asset quality





Key figures



		Romania	Bulgaria	Serbia	Cyprus	Lux	Sum
	Assets	3,257	2,998	1,355	3,915	1,458	12,983
	Gross loans	2,547	2,515	909	1,223	360	7,555
Balance Sheet (€m)	Net loans	1,993	2,148	821	1,171	360	6,493
	90dpd Loans	800	584	142	95	2	1,623
	Deposits	1,879	2,572	792	3,457	1,190	9,890
	Operating Income	37.3	42.8	22.2	20.5	7.3	130.1
	Operating Expenses	(27.5)	(19.3)	(13.0)	(5.4)	(3.8)	(69.0)
Income statement (€m)	Loan loss provisions	(41.4)	(26.2)	(16.0)	(5.8)	(0.0)	(89.4)
	Profit before tax & minorities	(48.7)	(3.5)	(7.0)	9.4	3.4	(46.4)
	Net Profit before non-recurring charges	(46.3)	(5.4)	(7.5)	7.3	4.3	(47.6)
Branches (#)	Retail	176	179	95	-	-	450
Dianones (m)	Business / Private banking centers	9	8	8	7	1	33
Headcount (#)		2,553	2,306	1,368	233	79	6,539



Appendix I – Supplementary information



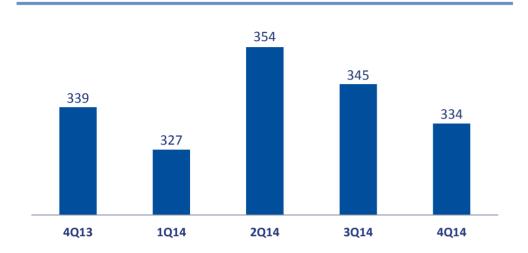
Consolidated quarterly financials

Income Statement (€ m)	4Q14	3Q14	2Q14	1Q14	4Q13
Net Interest Income	394.0	378.6	375.3	367.2	386.0
Commission income	79.0	70.9	69.9	64.5	70.0
Other Income	(9.4)	25.3	44.6	29.2	27.7
Operating Income	463.6	474.8	489.8	460.9	483.7
Operating Expenses	(262.4)	(257.7)	(267.6)	(266.6)	(305.5)
Pre-Provision Income	201.2	217.1	222.2	194.3	178.2
Loan Loss Provisions	(741.7)	(588.4)	(454.7)	(479.4)	(647.1)
Other impairments	(103.3)	(39.5)	(21.7)	(40.0)	(129.5)
Profit before tax	(644.2)	(410.8)	(254.2)	(325.1)	(597.6)
Net Profit before non-recurring charges	(392.6)	(353.5)	(202.7)	(226.7)	(450.3)
Discontinued operations	(5.8)	0.4	(94.4)	(56.1)	(57.8)
Non-recurring items	(125.2)	166.5	(4.0)	75.4	(405.0)
Net Profit	(523.7)	(186.6)	(301.1)	(207.4)	(913.1)
Balance sheet (€ m)	4Q14	3Q14	2Q14	1Q14	4Q13
Consumer Loans	6,759	6,822	6,983	7,132	7,285
Mortgages	18,335	18,447	18,515	18,598	18,699
Household Loans	25,094	25,346	25,580	25,814	26,071
Small Business Loans	7,282	7,269	7,345	7,393	7,406
Corporate Loans	19,447	19,187	18,883	19,260	19,458
Business Loans	26,729	26,378	26,146	26,568	26,778
Total Gross Loans	51,881	51,783	51,785	52,442	52,910
Total Deposits	40,878	42,698	41,926	40,526	41,250
Total Assets	75,518	74,264	74,773	75,995	77,586

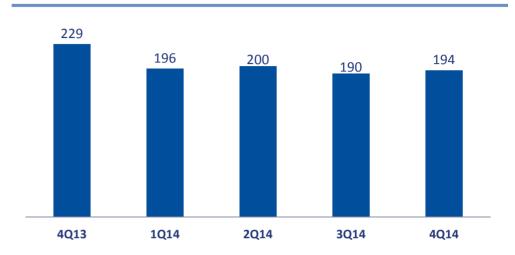
Income statement highlights (Greece)



Operating income (€ m)



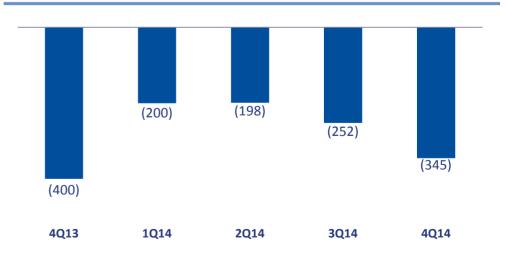
Operating expenses (€ m)



Provision charge (€ m)



Net income before non-recurring charges (€ m)

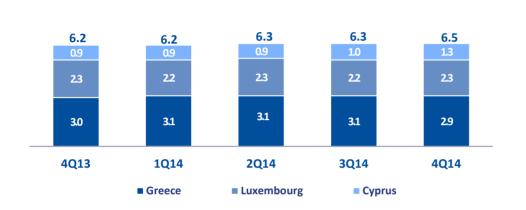


Private Banking



Market leader in Greece with holistic servicing model in 3 countries

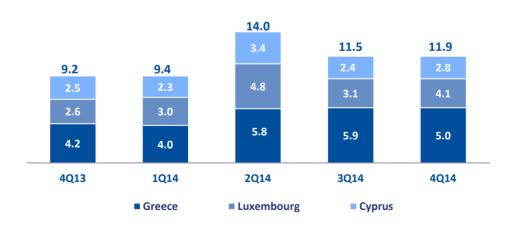
AuM (€ bn)



Data as of December 2014

	AuM (€ m)	Clients (#)	Relationship Managers (#)
Greece	2.898	3,518	47
Luxembourg	2,304	1,025	11
Cyprus	1.250	1,343	5
Total	6,452	5,886	63

Revenue Breakdown (€ m)



Asset Mix (%)

	Greece	Luxembourg	Cyprus	Total
Cash	36%	71%	70%	55%
Bonds	22%	6%	13%	15%
Equities	13%	3%	12%	9%
Funds and Managed Products	29%	20%	5%	21%





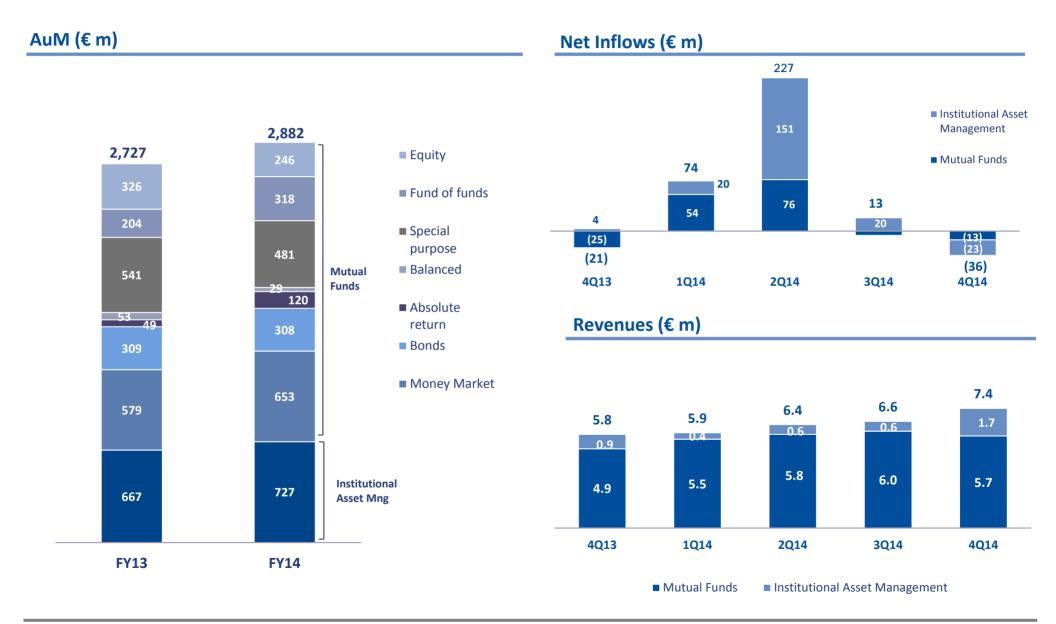
Income Statement (€ m)	FY14	FY13 ¹	Δ y-o-y (%)
Net Interest Income	1,515.1	1,269.8	19.3
Commission income	284.2	269.1	5.6
Other Income	89.7	19.2	>100.0
Operating Income	1,889.1	1,558.1	21.2
Operating Expenses	(1,054.2)	(1,038.2)	1.5
Pre-Provision Income	834.8	519.8	60.6
Loan Loss Provisions	(2,264.2)	(1,900.0)	19.2
Other impairments	(204.5)	(189.4)	7.9
Profit before tax	(1,634.2)	(1,570.0)	4.1
Net Profit before non-recurring items	(1,175.4)	(1,191.4)	(1.3)
Discontinued operations	(155.9)	(114.8)	35.8
Non-recurring items	112.7	152.5	(26.1)
Net Profit	(1,218.7)	(1,153.7)	5.6
Balance sheet (€ m)	FY14	FY13	Δ у-о-у (%)
Consumer Loans	6,759	7,285	(7.2)
Mortgages	18,335	18,699	(1.9)
Household Loans	25,094	26,071	(3.4)
Small Business Loans	7,282	7,406	(1.7)
Corporate Loans	19,447	19,458	(0.1)
Business Loans	26,729	26,778	(0.5)
Total Gross Loans	51,881	52,910	(1.9)
Total Deposits	40,878	41,250	(0.9)
Total Assets	75,518	77,586	(2.7)

1. Including NHPB & New Proton for 4 months

Asset Management



Market leader in Greece with 35.2% market share in mutual funds



Securities services and Equity brokerage



Securities Services

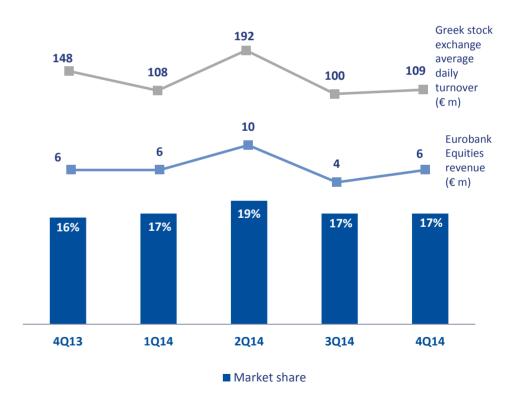
- Clear market leader in institutional custody in domestic capital markets, over the past 10 years
- The only Greek provider with the full suite of services as per international standards (e.g. Global Custody, Fund Administration, Clearing Services both for Spot and Derivatives market, Securities Trustee)
- International recognition as top domestic and regional provider for the last 10 years by Global Custodian and Global Finance:
 - 2014 Global Custodian: Global Outperformer / Market Outperformer /
 Category Outperformer for all six categories (Settlement Asset Servicing

 Relationship & Client Service Technology Ancillary Services Value
 Delivered)
 - 2014 Global Finance: Best Sub-custodian
- € 40bn Assets under Custody (AuC)
- € 3bn Assets under Administration
- Profitable through-out the crisis due to diversification of client base, addition of new value adding services (e.g. fund administration), and constant cost optimization

	FY14	FY08
AuC	€ 40bn	€ 100bn
Revenues	€ 9.3m	€ 20.5m

Eurobank Equities

- Dominant position in domestic capital markets, consistently ranking number one over the past 5 years
- Profitable through-out the crisis due to constant cost optimization
- Voted best Brokerage firm in Greece (2014) and best research (2013, 2014) by Extel Survey

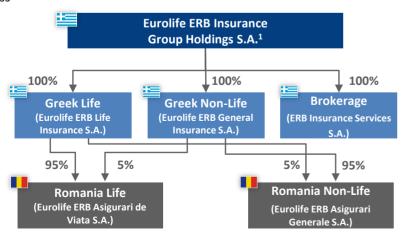


Eurolife ERB Insurance



Insurance Operations Overview

- 3rd largest insurance provider in Greece in 2013, operating both in life and non-life segments, focused on retail
- Wholly-owned holding company created in 2014 to streamline ownership structure of insurance operations in Greece and Romania
- Strong profitability, with 17.5% RoATE for 2014
- Strong Balance Sheet. Solvency I as of December 2014 at 510% for the Greek life entity and 379% for the Greek non-life entity. Based on preliminary company estimates, Solvency II margin (to cover the Solvency Capital Requirement) above 130% for both Greek entities.
- Stable business mix by premium volumes with 65% and 35% of Annualized
 Premium Equivalent (APE) coming from life and non-life operations, respectively.
- Distribution via exclusive bancassurance agreements with Eurobank and/or Eurobank subsidiaries, and third party channels including approximately 1,400 agents, independent brokers and insurance advisors
- Fast growing and profitable Romanian operations in both Life and Non-Life segments.
- Eurobank is considering various options to reduce its stake in the insurance business



Key Consolidated Financials

	€m 2013	2014
Gross Written Premiums	342.9	397.7
APE ²	213.9	214.8
Net Earned Premiums	308.3	370.3
Total Investment Income ³	74.4	58.1
Total Income	394.2	440.7
Total Insurance Provisions and Claims	(260.5)	(311.1)
Profit After Tax (PAT)	56.6	58.2
Total Assets	2,028.4	2,216.4
Technical Reserves and Insurance Provision	s ⁴ 1,666.3	1,761.3
Total Equity	314.5	399.6
Average Tangible Equity ⁵	255.9	333.0
RoATE ⁵	22.1%	17.5%

Note: All financials are unaudited

Product Mix Distribution Mix Non-Life 35% Life 65% Bancassurance 59%

CHF loans analysis



CHF loans portfolio FY14

	Gross Ioans (€ bn)	>90dpd (€ bn)	90dpd ratio (%)	90dpd coverage (%)
Consumer	0.1	0.0	37.0	65.9
Mortgages	4.4	1.1	26.0	16.3
Small Business	0.7	0.4	54.6	34.8
Corporate	0.6	0.4	73.1	74.0
Total	5.8	2.0	34.5	33.1

Greece

	Gross loans (€ bn)	>90dpd (€ bn)	90dpd ratio (%)	90dpd coverage (%)
Consumer	0.0	0.0	0.0	0.0
Mortgages	3.7	1.0	26.6	12.8
Small Business	0.7	0.4	56.1	32.4
Corporate	0.5	0.4	77.5	75.7
Total	4.8	1.7	36.1	31.5

International per segment

	Gross Ioans (€ bn)	>90dpd (€ bn)	90dpd ratio (%)	90dpd coverage (%)
Consumer	0.1	0.0	37.0	65.9
Mortgages	0.7	0.2	23.2	36.5
Small Business	0.0	0.0	64.1	48.4
Corporate	0.1	0.0	39.5	49.3
Total	0.9	0.3	27.7	42.6

International per country

	Gross loans	>90dpd	90dpd ratio	90dpd
	(€ bn)	(€ bn)	(%)	coverage (%)
ROM	0.5	0.1	25.7	46.1
BUL	0.2	0.1	44.4	37.0
SER	0.2	0.0	13.9	49.2
СҮР	0.0	0.0	52.4	34.8
LUX	0.0	0.0	0.0	0.0



Other impairments and non-recurring items, Consolidated 4Q14

	€ m, after tax	Comment
Goodwill impairment	(96)	Bulgaria (€ 92m)
Other impairments	(87)	Repossessed and investment properties (€ 51m), equities and bonds (€ 32m)
Restructuring costs	(29)	Branches closures, provisions for staff reduction
Discontinued Operations	(6)	Ukraine
Total	(218)	





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